



## Quality Policy

The core business of APL Kwikform Pty Ltd is in scaffolding, shoring, formwork and related supplies and equipment for the construction, building maintenance and allied industries

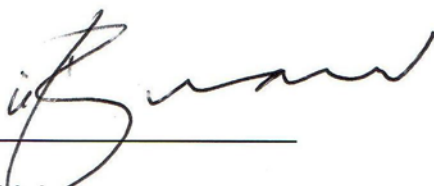
The management of APL Kwikform Pty Ltd has defined Quality as CONFORMANCE TO CUSTOMER REQUIREMENTS AND APPLICABLE REGULATORY REQUIREMENTS.

APL Kwikform's management has adopted a policy which provides goods and services which meet customer requirements at a time and place agreed to with the customer.

The policy requires a Quality System that includes processes for the continual improvement of the system and based on the principles of Total Quality Management. These principles are defined in a Quality Manual which conforms to the requirements of ISO 9001:2000. The system is proven to be effective by assessment and accreditation by a third party.

The management of APL Kwikform is committed to Total Quality Management and to this Quality Policy. Their task is to achieve and maintain accreditation to the New Zealand Quality Standard appropriate to the operational role of the company. This Quality Policy is achieved by:

- The provision of clearly defined and approved procedures which cover every aspect of company operations and which conform to the Quality Manual;
- The provision of Work Instructions developed and proven for specific operations;
- A corrective action system to detect and react to any non-conformance and to be used as a tool for continual improvement of the system;
- A training system which ensures that personnel are aware that each contributes to the achievement of the quality objectives.



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B J Liebmann  
Chief Executive

1<sup>st</sup> July 2007



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Rod Mill  
Executive General Manager

1<sup>st</sup> July 2007